

# SEASONS OF GROWTH



Rooted in Support,  
Reaching for the Sky

ANNUAL REPORT  
2023-2024

 RICHCROFT  
*See the ability.*

# THIS IS.. RICHCROFT



Chief Executive Officer  
KEVIN M. DRUMHELLER

As we reflect on this past year, one word stands out: **growth**. Our journey as an organization dedicated to empowering adults with disabilities has been one of progress, resilience, and forward movement. We have expanded our programs, strengthened our community partnerships, and continued to create opportunities that celebrate abilities and independence.

This year, we embraced new initiatives that foster inclusion and personal development. We saw our participants achieve milestones—big and small—that remind us why our mission matters. From launching new lines of service to growing our advocacy efforts, every step forward has been fueled by the unwavering support of our staff, volunteers, donors, and, most importantly, the individuals we serve.

Our growth doesn't stop here. As we look ahead, we are committed to breaking down barriers, enhancing our services, and ensuring that every person in our community has the tools to live a fulfilling and self-determined life. Together, we will continue to move forward, building a future where people are valued and happiness truly happens for all.

Thank you for being part of this journey. Your dedication and generosity make our mission possible. We can't wait to see what we will accomplish **together** in the year ahead.

All my best,

Kevin

# Rooted in Support & Reaching for the Sky



Chair  
LISA B. JOHNSON

This year's Annual Report is a celebration of Richcroft's growth, renewal, and exciting new initiatives for the future. This year has marked a tremendous chapter in our journey as we continue to fulfill our mission of providing high-quality residential and personal care for individuals with developmental and intellectual disabilities. In the past year, we have introduced new initiatives aimed at enhancing the lives of those we serve, as well as creating a more inclusive and connected community. One significant milestone is the relocation of our corporate headquarters to a new, state-of-the-art facility. This new space will allow us to better serve our clients and their families, with increased accessibility, expanded services and additional programming opportunities.

As Chair of the Board of Directors, I am deeply grateful for the incredible leadership of our CEO, Kevin Drumheller. His vision, dedication, and tireless commitment have been vital to the success of Richcroft. Kevin has not only guided us through a year of growth but has also been a constant source of inspiration for both staff and clients alike.

To my fellow Board members - I extend my sincerest appreciation for your unwavering support, insight, and dedication to our mission

- your work enables us to continue moving forward.

To Richcroft staff - you are the cornerstone of our success, and it is through your dedication that we continue to make a profound difference in the lives of our clients and their families.

To our donors, volunteers and supporters - your generosity is our foundation. Your contributions, both financial and personal, have allowed us to grow, expand our services, and make a greater impact in the lives of those we serve.

As we look toward the future, we are filled with hope and excitement for what lies ahead. The relocation of our headquarters is just the beginning. We are committed to continuing to grow, to explore new avenues for service delivery, and to further strengthen our relationships with the communities we serve. There is still much work to be done, and we are excited to take the next steps together with you.

Regards,

Lisa B. Johnson

## RICHCROFT CORE VALUES

### RESPECT

Empathy and kindness go a long way. Richcroft has built a culture where inclusion and respect for everyone are a defining part of our identity.

### EMPOWERMENT

We embrace the culture of Servant Leadership. We achieve success by enabling the success of others, both people we support and team members.

### INTEGRITY

Given our responsibility to each other and the people we support, behaving ethically is a critical part of our success. Continuing to do the right thing is integral to our beliefs.

### IMPACT

We have a chance to make a difference for so many: the individuals we support, families, our team, our community, and ourselves. We provide experiences that create results.

### INNOVATION

We believe in a workplace where it's safe to try new things—where we can push the boundaries and learn from things that don't always go according to plan. We strive for a just and blameless culture that respects all people as individuals and paves the way to genuine learning and improvement.



## RICHCROFT MISSION

The mission of Richcroft is to create opportunities and cultivate relationships that enable every person to live their best life.



## ENHANCING SUPPORT THROUGH RICHCROFT'S NEW CLINICAL SERVICES

Welcome Director Jen Fritsch

In the summer of 2024, the idea of offering in-house clinical services was born when CEO Kevin Drumheller and Jen Fritsch, a renowned Clinical Therapist in the community, discussed the potential for immediate clinical support services to begin at Richcroft. By November 1, 2024, Richcroft was officially licensed to provide Behavior Support Services!



Jen in her new office

The primary focus of our Clinical Services is on supporting both the individual and their team through a comprehensive approach. This includes conducting Functional Behavior Assessments; developing tailored behavior plans; providing initial and ongoing staff training, modeling, and consultation; and making data-driven

decisions. A key aspect is fostering socially appropriate behaviors, such as improved communication of needs and wants, as well as implementing effective coping skills.

Our overarching goal is to provide high-quality clinical services that help individuals express their needs

### RICHCROFT'S ADVISORY BOARD

Richcroft's Advisory Board consists of a diverse group of experts from various fields who offer their skills, guidance, and knowledge to support our organization in its growth and achievement of goals.

**Thank you to:**  
**Laura Neuman, Chair**  
Entrepreneur & Podcast Host

**Cindy Parr**  
N. Burton Consulting and PMG Consulting

**Donna Hennessy**  
President – Catalyst Communications

**Raymond Torreon**  
Mobility Manager – Jerry's Toyota

**Molly Martin**  
Chief Operating Officer - Balance Point Wellness

and desires while building upon their strengths and developing new skills to live fulfilling lives. Through these initiatives, Richcroft continues to evolve and enhance the quality of support we offer, helping individuals thrive in environments that promote their independence and well-being.

## AWARDS & RECOGNITIONS:

### Celebrating Richcroft's Achievements

These awards reflect the remarkable efforts of our dedicated team and leadership. We are incredibly proud of all that we've accomplished together, and we look forward to continuing to make a positive impact in the communities we serve.

#### USA Today's Top Workplace for 2025

Richcroft's commitment to fostering a positive and supportive workplace culture has once again been recognized on a national level. We are honored to have been selected by *USA Today* as a **Top Workplace for 2025**.



#### CEO Kevin Drumheller Named Leader of the Year

**Kevin Drumheller**, our CEO, was awarded **Leader of the Year** in the **Large Business Category** by *The Baltimore Sun* for 2024. This accolade is a reflection



of Kevin's outstanding leadership, vision, and dedication to guiding Richcroft toward continued success and innovation.

#### Top Workplace Recognition by The Baltimore Sun

We are thrilled to announce that Richcroft has been honored with the **number two spot** for **Top Workplace for Large Businesses** by *The Baltimore Sun* for 2024. This prestigious award highlights the incredible environment we've cultivated, one built on trust, respect, and collaboration.



#### 2024 Moving Mountains Award

In partnership with the **American Network of Community Options and Resources (ANCOR)**, the **National Alliance for Direct Support Professionals (NADSP)**, and the **Institute on Community Integration at the University of Minnesota**, Richcroft was presented with the **2024 Moving Mountains Award**. This prestigious award honors organizations that utilize leading practices in direct support workforce development, resulting in improved outcomes for the individuals and families we support.

#### BBJ Leaders Diversity Award

Diversity and inclusion are core values at Richcroft, and we are proud to have been recognized by *Baltimore Business Journal (BBJ)* with a **Diversity Award**. This recognition highlights our ongoing efforts to create a more inclusive and equitable workplace for all employees, fostering an environment where diverse perspectives are valued and celebrated.



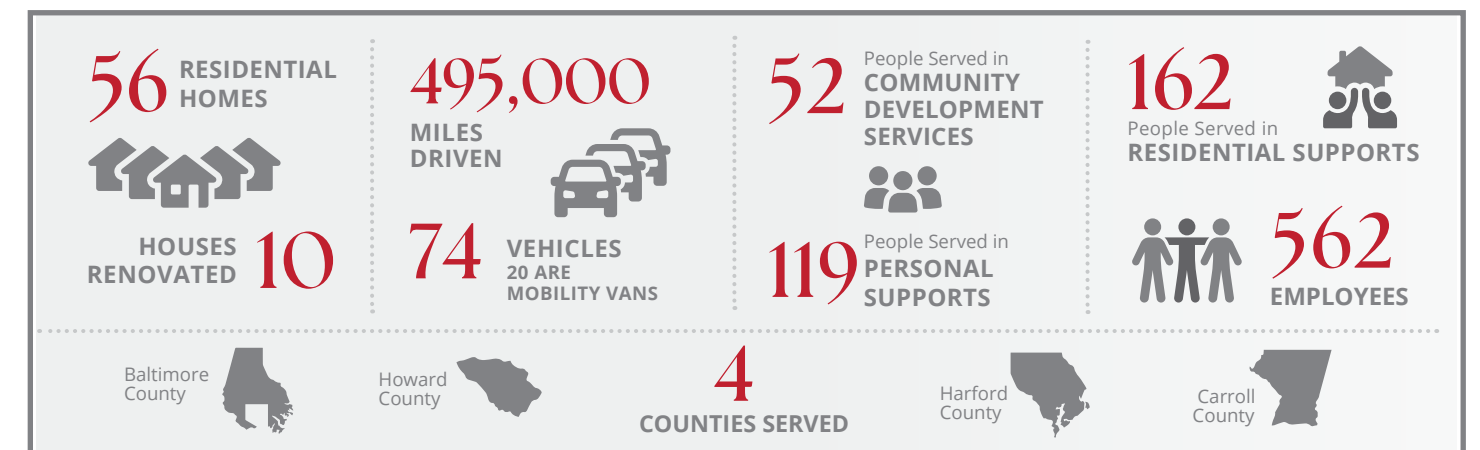
#### JEN FRITSCH

Richcroft's Director of Clinical Services

Jen brings over 35 years of experience in the field as the inaugural Director of Clinical Services at Richcroft. A Board-Certified Behavior Analyst (BCBA), Jen has dedicated her career to enhancing the lives of individuals with intellectual disabilities. She began as a direct support professional at Georgetown University after earning her B.A. in Psychology from Washington College and later her M.A. in Community Counseling from Towson University.

She then founded her own business offering counseling, training, and behavior consultations in the Baltimore area. For the past 18 years, she served as Director of CLINICAL SERVICES at Aspire Living and Learning in Maryland. Jen is excited to join Richcroft and contribute to building its clinical services department while supporting individuals in living their best lives.

## RICHCROFT BY THE NUMBERS\* 2024



\*These numbers reflect 2023-2024. Richcroft is continuing to expand services in all four counties served.

# RICHCROFT ON THE MOVE

In 2025, Richcroft, Inc. took an exciting step forward with the relocation of its corporate headquarters to a larger, modern space in the Loveton Business Park in Sparks, Maryland. While the move was just a short distance, the impact on the organization is significant.

The new 25,500-square-foot facility offers expanded offices for leadership, a state-of-the-art Snoezelen Sensory Room, a training kitchen for building independent living skills, and a dedicated day hab space for programs like Art Therapy and vocational training. These features not only support the growing team but also enhance the experience for the individuals Richcroft serves.

This move is a reflection of the organization's commitment to growth, innovation, and to providing the highest level of support to people with intellectual and developmental disabilities. As Richcroft continues to expand its services across Baltimore and beyond, the new headquarters ensures that the organization remains prepared for the future.



53 Loveton Circle, Suite 205, Sparks, MD 21152

Richcroft's move is a clear sign of its ongoing momentum—one that strengthens the foundation for its mission and the people it serves.

## A New Chapter for Growth and Innovation



Richcroft's new state-of-the-art Snoezelen Sensory Room



Loving the new space

*This move is a reflection of the organization's commitment to growth, innovation, and to providing the highest level of support to people with intellectual and developmental disabilities.*



Going over the plans



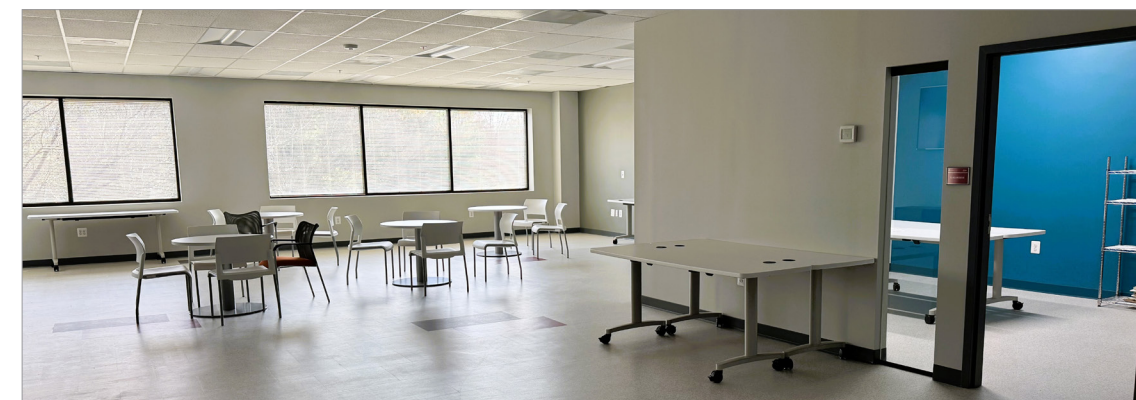
Final walk-through



New training kitchen



All moved in



New day hab program space



## RICHCROFT'S COMMUNITY DEVELOPMENT SERVICES: Fostering Inclusion and Building Strong Community Connections

For the past three years, Richcroft's Community Development Services (CDS) program has been dedicated to promoting inclusion and strengthening community ties. By focusing entirely on community-based engagement, CDS has successfully forged new relationships, enhanced existing partnerships, and extended its outreach to 22 groups, positively impacting more than 50 individuals with intellectual and developmental disabilities across four counties: Baltimore, Harford, Carroll, and Howard.

One group that exemplifies the spirit of the program is based in Howard County, featuring three dynamic women—Naomi, Alex, and Abigail. These women bring a great deal of energy and enthusiasm to their involvement in various activities, including painting, pottery, bowling, shopping, attending the movies, getting manicures, and participating in the Howard County Parks and Recreation programs through their Therapeutic Recreation department. In addition to their personal

adventures, they often gather with another group, including Deborah and Everett. Though slightly older, Deborah and Everett bring their own vibrant energy to the mix, creating a fun and lively dynamic whenever the groups come together.

At the heart of these engaging outings is Brittney Lansdowne, a Direct Support Professional with the CDS program. Brittney's infectious enthusiasm ensures that every activity is not only enjoyable but also an opportunity for personal growth and deeper community connections. Her passion for the work she does creates an environment where everyone feels a genuine sense of belonging.

As the current groups continue to thrive and with plans for further expansion on the horizon, the CDS program is poised to continue making a meaningful difference in the lives of many. With its commitment to inclusion and community engagement, CDS is helping individuals build stronger connections and enjoy a greater sense of fulfillment in their lives.



Enjoying our community



**RACHEL KOLLASCH, CTRS**  
Richcroft's Director of Day Services (CDS)

Richcroft's Director of Day Services, Rachel Kollasch, CTRS, is a Certified Recreation Therapist with more than 15 years of experience in her field. Rachel earned her Bachelor's and Master's degrees from Frostburg State University in 2006 and 2021. She comes to us with a variety of experience in clinical, school, and community settings as a therapist, and in programming for people with disabilities. Rachel most recently co-edited a chapter for a higher education publication for Recreation and Parks majors.

## BYRON'S JOURNEY TO INDEPENDENCE:

### A Story of Determination and Support

In 2024, Byron achieved a long-held dream that many might consider a rite of passage—the ability to drive and own a car. For Byron, this goal was more than just about having a car; it was about gaining confidence, independence, and the freedom to go wherever he wanted. And this journey was made possible with the unwavering support he received from his Residential Services at Richcroft and his Direct Support Professional (DSP), Tony Mebusaye.

Byron had always dreamed of driving, and in 2024, he made the decision to make that dream a reality. He started saving money with a clear goal in mind: to purchase a car. To achieve his goal, he began preparing for his learner's permit, studying diligently with Tony's guidance. His house supervisor also played a key role in ensuring Byron stayed on track, helping him build the skills he needed to succeed.

The road to success wasn't an easy one. Byron faced many challenges along the way, including taking the learner's permit test multiple times before finally passing. Despite these setbacks, his determination never wavered, and with the consistent

support from Tony, he was able to persevere.

But the journey didn't stop there. Byron then tackled the practical driving test, a challenge that could have been discouraging for anyone. With Tony by his side offering encouragement and guidance, Byron passed on his second attempt. The sense of achievement was palpable, and soon, his savings were enough to purchase his very own car.

Initially, Byron dreamed of owning a sports car, but he made the decision to go with a 2023 red Toyota Camry, which happened to match Tony's car. It wasn't just a car to Byron—it symbolized his hard work, his commitment, and the bond he had formed with Tony throughout this journey.

Owning the car has significantly impacted Byron's life. It has increased his independence, giving him the freedom to get to work more easily and enhancing his overall confidence. He no longer has to rely on others for transportation, and his new car serves as a reminder of what can be achieved through persistence and the right support. Byron was honored with



Byron made his dream come true

a 2024 Maryland Association of Community Services (MACS) Achievement Award! Byron was honored in the personal accomplishments category for actualizing his dream of earning his driver's license and also buying his dream car!



Proud award winner

Byron's success story is a testament to the power of perseverance, the importance of support systems, and the remarkable outcomes that can result when someone is committed to their goals. As he looks forward to reaching new milestones, there is no doubt that this achievement is only the beginning of many more to come.



**CHIKE OGBONNA**  
Director of Residential Services

As the Director of Residential Services at Richcroft, Inc., Chike Ogbonna provides strategic leadership and oversight to all aspects of residential services. Chike is a dynamic professional with a strong background (15+ years) in residential services for individuals with disabilities. With a Bachelor of Science in Electrical Engineering and a minor in Psychology from Morgan State University, Chike brings a unique blend of technical expertise, program development, evaluation, compliance, and interpersonal skills to his role.

## RICHCROFT'S SHARED LIVING

In 2024, after a significant loss in Brigid's life, her family began looking for new living options that would best support her. After considering various services, they decided Shared Living at Richcroft was the right fit.

Brigid moved in with Tammie Anzalone and her family, where she received support with daily activities in a familiar, comfortable environment. Tammie and Brigid worked together to prepare Brigid's new space, painting her room and making the transition as smooth and enjoyable as possible. While there were initial uncertainties,

Tammie worked to ensure Brigid felt happy and comfortable in her new home.

Tammie provides Brigid with the support needed to maintain her independence, encouraging her to try new things. Brigid loves to share her latest craft projects, like painted ceramics and wreath-making, showcasing her growth.

Though Brigid now lives with Tammie's family, she remains close to her own. She stays connected through regular FaceTime calls and visits with her sisters, who work closely with Tammie to ensure Brigid's needs are met.

Brigid has become an important part of the family, sharing playful moments with Tammie's husband Jeff and their 13-year-old son Wyatt. Although adjusting to a new family member can be challenging, everyone has embraced Brigid, and she joins the family for outings and celebrations, including cookouts and vacations.

Since joining Richcroft's Shared Living, Brigid has blossomed into a happier, more confident person, largely due to Tammie's commitment. Shared Living has proven to be a transformative experience for Brigid, her family, and Tammie's family, demonstrating the power of support and community.



Brigid and Tammie

## RICHCROFT'S PERSONAL SUPPORTS: Rosanna and Kelsey's Journey

A Story of Determination and Support

At Richcroft, we know that the work of direct support professionals like Rosanna DiSebastiano is crucial in empowering individuals with intellectual and developmental disabilities.

Rosanna is a dedicated direct support professional who reflects on her path with a saying: "I didn't pick this profession; it picked me." From the moment she began working with Kelsey, she knew it was more than a job—it was a calling. Kelsey, a vibrant and caring individual, is working toward greater independence, with dreams of one day having her own apartment.



Much of their time together is spent outdoors,



Kelsey and Rosanna

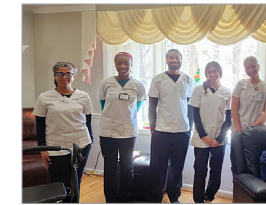
in nature, or volunteering at places like Our Daily Bread, where both share a passion for helping others. Through these experiences, Rosanna and Kelsey have developed a deep bond. They learn from one another, and in their shared work, they both grow.

Rosanna is not just providing support—she's fostering independence. Together, they've worked on making Kelsey's daily life healthier. With Rosanna's guidance, Kelsey is learning how to make better choices, from healthy eating to managing relationships. She's less impulsive now, and able to think through decisions more carefully. It's a transformation that has filled Rosanna with pride.

The journey of working with Kelsey has been one of progress, but it's also been a reminder of how personal supports are meant to evolve. Rosanna's role has changed over time, and Kelsey's increasing independence shows the true success of their partnership.

## NURSING SERVICES AT RICHCROFT

As Richcroft's nursing team enters its second year of providing in-house nursing services, we are thrilled to reflect on the positive impact this initiative has had. Not only have we been able to care for the individuals of Richcroft, but we have also extended our community involvement by offering a clinical practice site for Towson University's Bachelor of Science in Nursing students.



Towson nursing students

This nursing journey at Richcroft has proven invaluable, benefitting both our individuals and staff. We have observed a significant reduction in hospitalizations and an increase in overall satisfaction among our individuals. Many have expressed their happiness with the care they receive, often complimenting the staff and noting the positive changes brought about by personalized service. Additionally, our Direct Service Professionals have highlighted the benefits of having in-house nurses, particularly the continuity

of care. The availability of 24/7 nursing support has bolstered their confidence in providing quality care for the individuals we serve.

The Richcroft nursing team's presence has contributed to better health outcomes and a more productive environment, fostering a sense of trust and security. Furthermore, Richcroft continues to set the standard among agencies serving individuals with developmental disabilities by being one of the few clinical sites for nursing students. This partnership with Towson University allows nursing students to gain hands-on experience in a field of care often not explored during their academic training. We were proud to complete our second clinical session with these students, receiving enthusiastic feedback from them. They expressed deep gratitude for the opportunity to be part of Richcroft's nursing journey, recognizing it as a valuable and enriching learning experience.

We look forward to continuing to grow this partnership with Towson University students, grow our nursing program, and further enhance the care we provide to our individuals and the broader community!



Richcroft's nursing team



**DR. CLAUDIA MOON, DNP, RN**  
Richcroft's Director of Nursing

Dr. Claudia Moon is a skilled nurse leader with more than 25 years of experience in the healthcare field. Dr. Moon earned her Doctor of Nursing Practice degree in 2020 from Chamberlain University. She comes to us with a vast background in hospital, rehabilitative, and long-term care settings. Dr. Moon most recently served as the Director of Nursing for Oak Crest Village at Erickson Senior Living.



**JESSICA KLEIN**  
Director of Support Services

Jessica attended Harford Community College, attaining her AA in Psychology; received her B.S. in Psychology from Towson University; and holds her Master's of Science in Psychology from Capella University. Jessica previously worked as an Autism Waiver Instructor at Trellis and as a Teaching Assistant at the Forbush School. Her love of working with people with disabilities began when, as a teenager, she provided respite service for a young child with autism in her community.

## EXECUTIVE CHEF MANNY ROBINSON PROMOTES HEALTHY EATING AT RICHCROFT

Last year, Richcroft welcomed Executive Chef Manny Robinson as our new Chef Instructor. Chef Manny's mission is to educate both the people supported by Richcroft and their staff about the crucial role that nutrition and healthy eating play in everyday life. He teaches culinary basics, meal planning, preparation, and how to create delicious, healthy meals.



evident in everything he does, and it's clear that the people Richcroft supports love working with him. The results have been impressive, with many individuals expressing a newfound interest in learning how to cook and prepare their own nutritious meals.

Chef Manny feels that he is the one receiving the greatest reward, as he takes immense joy in having a positive impact on others. With Richcroft's

recent move to a new space, Chef Manny will have access to a dedicated training kitchen, where, in addition to in-person sessions, training videos will be filmed and made available to the people supported by Richcroft. We can't wait to see what else is cooking at Richcroft in the new year!

Chef Manny, a familiar face on local news channels and YouTube, is also currently leading a truly inclusive cooking class at Towson University, which has members of our CDS program cooking alongside Towson students! His passion for teaching is



Chef Manny with people from Richcroft and students at Towson University

*With Richcroft's recent move to a new space, Chef Manny will have access to a dedicated training kitchen, where, in addition to in-person sessions, training videos will be filmed and made available to the people supported by Richcroft.*



## THE DISCOVERY CATS: RICHCROFT'S NEXT CHAPTER BOOK CLUB



The Discovery Cats

Richcroft's new cool club is The Discovery Cats, a book club that is part of the national organization The Next Chapter Book Club. This club started at Richcroft in 2024 and is comprised of people supported by Richcroft who love reading and being in the community. Each month the club meets to read together, often also sharing time to

talk about what they have read over a nice cup of coffee or tea. The group meets at different places in the community and has been so successful that Richcroft is now forming another Next Chapter Book Club group in the spring!

## RICHCROFT'S ADVOCACY GROUP IS ON THE MOVE Advocates for Action, Community Education, and Support (AACES)

The advocates of AACES have been making significant strides this year, passionately standing up for the rights and needs of individuals with intellectual and developmental disabilities (I/DD). AACES members showed up in full force, lending their voices to two critical events: the Rally to Save our DD Services on February 3rd and DD Day at the Legislature on February 13th. These events provided a platform for AACES to meet directly with legislators and to make a powerful case for the continued support of



essential services.

Richcroft's AACES group, led by Jessie Xander, meets monthly at Richcroft and continues to make an impact through ongoing advocacy efforts, from letter-writing and telephone campaigns to leveraging everyday moments as opportunities to educate and inspire. The advocacy group also had the pleasure of working with actress, author, and educator Alexandra Hewett. Her workshop, "Fun with Improv and Storytelling," gave participants the



AACES advocacy group

opportunity to act and have fun while building confidence, strengthening their voices, and fostering meaningful connections with others.

With each step, AACES remains committed to advancing the cause of people with I/DD in every way possible.

## RICHCROFT IS EXCITED TO ANNOUNCE OUR THIRD E-BADGE ACADEMY CLASS



E-Badge Academy class

Richcroft continues our commitment to advancing our Direct Support Professional Staff through training and education. This year we had a record 61 applicants apply for our E-Badge Academy class! Out of those 61 applicants, 30 Direct Support Professionals were selected to participate in the academy. To achieve the certification level of DSP-1, class participants must complete 50 hours of Online Learning,

earn 15 E-badges, and show competency in Safety, Crisis Prevention and Intervention, Health, and Wellness, and Person-Centered Practices. Graduates will receive a pay increase for each certification they receive. Graduates will also receive a \$1,000 bonus for each level certification they receive. Congratulations to this year's E-badge class!

## RAISE A GLASS WITH RICHCROFT 2024!

We raised both a glass and vital funds at Richcroft's first-annual Raise a Glass With Richcroft event, held at the stunning Boordy Vineyards in the spring of 2024! This brand-new fundraiser was a tremendous success, bringing

together over 250 sponsors, donors, and guests to support Richcroft, Inc.'s mission. The Flying Ivories kept the crowd entertained throughout the magical evening, while guests enjoyed delectable dishes from Lib's Catering. Steele Imaging brought extra fun with a lively photo booth, capturing all the event's memories! A heartfelt thank you to everyone who supported us, and we look forward to seeing you on May 9, 2025 at Boordy for *Raise a Glass With Richcroft... at the Races!*



Beautiful Boordy Vineyards



Photo fun with Steel Imaging



Dancing to The Flying Ivories

## RICHCROFT'S 4th-ANNUAL JINGLE & MINGLE HOLIDAY PARTY KICKED OFF THE HOLIDAY SEASON IN STYLE!



Fun at Jingle & Mingle

Richcroft really knows how to throw a great celebration! Over 400 guests—including supported individuals, staff, board members, family, and friends—gathered at the Sheraton Baltimore North Hotel in December for our annual Jingle & Mingle holiday party.

It was our largest holiday party yet! The dance floor was "on fire" all night as everyone danced to the lively beats of DJ Aran from Ridiculous Entertainment. Guests enjoyed a delicious dinner buffet, and the holiday photo booth was a fun highlight, capturing some wonderful memories. It was a fantastic evening full of festive spirit and great company!



Twinning is winning

## HERSHEY PARK 2024 – WHAT A SWEET TIME!

What do you do if someone tells you for over a year how much they want to go to Hershey Park? Well if you are Richcroft, Inc.'s CEO Kevin Drumheller, you take the whole agency! Whether you rode the roller coasters and rides or went to the waterpark or Chocolate World, it was an amazing day! Special shoutout to Micah for this idea and extra-special shoutouts to Richcroft's Direct Support Professionals who made sure to make the day extra sweet for the people we support!



Richcroft at Hershey Park 2024

## JOIN US FOR RICHCROFT'S FUN FRIENDRAISERS!



Richcroft was here



More cowbell

Almost every month, Richcroft hosts a "Friendraiser" at a local community spot to raise funds and awareness for our mission.

It's a great opportunity to connect, enjoy a meal, and have fun. Be sure to check our social media, newsletter, and website for upcoming events. We can't wait to see you there! (Photos from B.C. Brewery event.)



Thank you, Sound Storm Band



**RAISE A GLASS WITH RICHCROFT!**  
Please Join Us at our 2<sup>nd</sup> Annual fundraising event  
**FRIDAY, MAY 9, 2025 AT BOORDY VINEYARDS**

To purchase tickets or make a donation, visit:  
[Raise-A-Glass-With-Richcroft.eventbrite.com](https://www.raise-a-glass-with-richcroft.com)

# With Gratitude and Appreciation

## RICHCROFT DONORS FY2023-2024 Gifts of \$100 or more

*Thank you to each of the People, Foundations, and Companies who have supported Richcroft, Inc. You have made a difference in the lives of the people we serve!*

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DA'VIONNE JONES  
SHONTAE JONES

THE KAHLERT FOUNDATION  
MR. & MRS. JOSEPH KASHER  
MR. & MRS. JOSEPH KELLEMAN  
MR. & MRS. DON KEMP  
LACY KIDWELL  
JAMES KLEIN  
RACHEL KOLLASCH  
JIM KREBS  
TRICIA LAY  
DOUGLAS LEE  
MR. & MRS. ROBERT LINDLOFF  
KATHIE LINK  
STACEY LITZ  
MR. & MRS. MICHAEL LOPEZ  
KAREN MACLAREN  
JESSICA MARKLE  
MARYLAND AFFORDABLE HOUSING TRUST  
MARYLAND DEPARTMENT OF HEALTH  
MARYLAND DEPARTMENT OF TRANSPORTATION  
MARYLAND DOWN PAYMENT ASSISTANCE  
WAYNE MATHEU  
MAURY DONNELLY & PARR, INC.  
ERICA MAYTAS  
MCCORMICK RETIREE ASSOCIATION  
METRO DATA, INC.  
MR. & MRS. KURT MEZGER  
PETER MILLIGAN  
MR. AND MRS. ANTHONY MONTCALMO

MR. AND MRS. STEPHEN MORGAN  
DIANE MUELLER  
MUTUAL OF AMERICA  
JOHN AND DOTTY MYERS  
JAY NEUMAN  
LAURA NEUMAN  
MR. & MRS. JIMMIE NOBLE  
NORTHERN PHARMACY AND MEDICAL EQUIPMENT, INC.  
OFFIT KURMAN  
MR. AND MRS. JAMES O'NEILL  
LEO PAGARIGAN  
PEAKE PHYSICAL THERAPY  
MR. AND MRS. MIKE PEELING  
MARY PENCZEK  
PERRY HALL LAWN EQUIPMENT  
MALEN PETRY  
POINT BREEZE CREDIT UNION  
SCOTT POLYOKA  
JEFFREY POULTON  
ANASTASIA PYZIK  
MR. & MRS. JOSEPH RAHLL  
DOTTY RAYNOR  
REDSTART CREATIVE, LLC  
CHRISTIAN RILEY  
ROBB AND ELIZABETH TYLER FOUNDATION  
EMMANUEL ROBINSON  
ROSE OF SHARON EQUESTRIAN SCHOOL  
MR. AND MRS. JAMES ROSNER  
FRANK SCHNEIDER  
PATRICIA SIERACKI

MR. AND MRS. NELSON SMITH  
THE SOUTHERN GALVANIZING COMPANY  
SPIRIT CLUB  
SQUIRE'S CAFE  
THE STARR FAMILY CHARITABLE FUND  
MR. AND MRS. EDWARD STOVER  
MALLORY TANKERSLEY  
JAMES TANNER  
JILL TAPSCOTT  
TEXAS ROADHOUSE  
KATHLEEN THURMAN  
TRAINING & E-TRACKING SOLUTIONS  
UNITED WAY OF CENTRAL MARYLAND  
MR. & MRS. DAVID VANMETRE  
ELIZABETH VILLA  
BRENDA VON RAUTENKRANZ  
MR. AND MRS. PAUL WAELTZ  
MICHAEL WALKLEY  
MR. AND MRS. SU WANG  
WEGMANS FOOD MARKETS, INC.  
DAWN WELSH  
JIM WERKING  
LINDA WILLIAMS  
SHARON WUNDER  
BARBARA ZEA  
MR. AND MRS. EDWARD ZUZARTE



**ASSETS**
**CURRENT ASSETS**

	2024	2023
Cash and cash equivalents	\$ 590,484	\$ 708,079
Accounts receivable	1,863,278	1,116,227
Short-term investments	1,763,071	629,184
Prepaid expenses and deposits	790,380	592,062
<b>TOTAL CURRENT ASSETS</b>	<b>5,007,213</b>	<b>3,045,552</b>

CLIENT FUNDS AND RESTRICTED DEPOSITS	203,020	206,591
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LONG-TERM INVESTMENTS	15,064,603	12,814,091
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RIGHT-OF-USE ASSET	135,563	312,069
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PROPERTY AND EQUIPMENT, NET OF ACCUMULATED DEPRECIATION	10,416,082	10,636,633
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<b>TOTAL ASSETS</b>	<b>\$ 30,826,481</b>	<b>\$ 27,014,936</b>
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**LIABILITIES AND NET ASSETS**
**CURRENT LIABILITIES**

Accounts payable	\$ 192,401	\$ 197,118
Accrued expenses	1,101,702	725,217
Deferred revenue	35,000	-
Third-party advances	-	255,469
Mortgages payable, current portion	460,869	463,237
Notes payable, current portion	1,975	7,124
Lease liability, current portion	135,563	209,773

<b>TOTAL CURRENT LIABILITIES</b>	<b>1,927,510</b>	<b>1,857,938</b>
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CLIENT FUNDS	172,733	179,027
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LEASE LIABILITY, net of current	-	135,563
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**LONG-TERM DEBT**

Mortgages payable, less current portion	8,153,608	8,617,172
Less unamortized loan fees	(117,349)	(167,231)
Net mortgages payable, less current portion	8,036,259	8,449,941

Notes payable, less current portion	-	1,975
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<b>TOTAL LIABILITIES</b>	<b>10,136,502</b>	<b>10,624,444</b>
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**NET ASSETS**

Without donor restrictions		
Undesignated	20,430,085	16,168,345
Board-designated	259,894	222,147

<b>TOTAL NET ASSETS</b>	<b>20,689,979</b>	<b>16,390,492</b>
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<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>30,826,481</b>	<b>27,014,936</b>
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**CHANGE IN NET ASSETS  
WITHOUT DONOR RESTRICTIONS**
**OPERATING REVENUE AND OTHER SUPPORT**

	2024	2023
Government programs and subsidy fees		
Community Living Group Home	\$ 27,430,170	\$ 22,579,427
Personal Support	4,465,069	4,593,593
Supported Living	378,195	513,118
Shared Living	207,404	54,038
Community Development Services	1,652,669	387,045
Respite, transportation, and other	546,860	404,719
Housing and Urban Development	38,891	51,174
Food stamp income	128,887	206,978
Client fees		
Client room and board	702,732	705,614
Client representative payee fees	75,376	91,539
Other operating revenues		
Special events, net	36,536	44,289
Miscellaneous income	6,408	19,681
Grant income	279,050	60,000

<b>TOTAL OPERATING REVENUE AND OTHER SUPPORT WITHOUT DONOR RESTRICTIONS</b>	<b>35,948,247</b>	<b>29,711,215</b>
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**EXPENSES**

Program services		
Community Living Group Home	23,480,147	20,304,385
Personal Support	3,485,016	3,028,963
Supported Living	233,593	431,757
Shared Living	136,952	41,489
Community Development Services	1,013,192	424,226
Respite, transportation, and other	423,471	313,992
Support services		
Management and general	3,726,927	2,664,385
Fundraising and development	199,203	124,969

<b>TOTAL EXPENSES</b>	<b>32,698,501</b>	<b>27,334,166</b>
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<b>INCOME FROM OPERATIONS</b>	<b>3,249,746</b>	<b>2,377,049</b>
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**OTHER REVENUE**

Contributions	52,845	36,237
Net investment return	971,177	316,140
Gains - vehicle proceeds	25,719	31,140

<b>TOTAL OTHER REVENUE</b>	<b>1,049,741</b>	<b>383,517</b>
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Net assets released from restriction	-	3,300
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<b>INCREASE IN NET ASSETS WITHOUT DONOR RESTRICTIONS</b>	<b>4,299,487</b>	<b>2,763,866</b>
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**CHANGE IN NET ASSETS WITH DONOR RESTRICTIONS**

Released from restrictions	-	(3,300)
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<b>DECREASE IN NET ASSETS WITH DONOR RESTRICTIONS</b>	<b>-</b>	<b>(3,300)</b>
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<b>INCREASE IN NET ASSETS</b>	<b>4,299,487</b>	<b>2,760,566</b>
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<b>NET ASSETS, BEGINNING OF YEAR</b>	<b>16,390,492</b>	<b>13,629,926</b>
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<b>NET ASSETS, END OF YEAR</b>	<b>\$ 20,689,979</b>	<b>\$ 16,390,492</b>
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## **BOARD OF DIRECTORS**

### **Chief Executive Officer**

KEVIN M. DRUMHELLER

### **Chair**

LISA B. JOHNSON | Gross, Mendelsohn, & Associates

### **Treasurer**

JIMMIE NOBLE, CPA | Retired Finance Professional

### **Secretary**

EDDIE M. DENNING, Ed.D.  
Retired Special Educator

### **Director**

JOHN CARVER | Family Advocate

### **Director**

ALISCIA CORNISH | Social Security Administration

### **Director**

SUSAN (SUSIE) DIFFENDERFFER | Advocate

### **Director**

SIRI DOUB | Parent Advocate

### **Director**

DANIELLE A. FORD | BGE

### **Director**

DARRYL GREEN | Advocate

### **Director**

MATTHEW G. HUDDLE  
Baker Donelson

### **Director**

MICHAEL JABLONOVER, MD, MBA, FACP  
UMMS

### **Director**

JOSEPH KELLEMAN | Retired Finance Professional

### **Director**

FLORENCE S. NDI, MSN, FNP-C  
Beta Health Weight Management Center

### **Director**

JAMES WERKING | Maury, Donnelly, & Parr, Inc.

## **FOUNDATION BOARD OF DIRECTORS**

### **Chair**

WAYNE MATHEU | Matheu & Associates

ROBERT STARR | Bank of America

DAVID BAKER | Harvest Investment Consultants

## **RICHCROFT LEADERSHIP**

### **Chief Executive Officer**

KEVIN M. DRUMHELLER

### **Chief Financial Officer**

MICHAEL HARGEST

### **Director of Finance**

HOLLY BANGAY

### **Director of Human Resources**

SHONTAE JONES

### **Director of Quality Assurance**

LISA ACKERMAN

### **Director of Residential Services**

CHIKE OGBONNA

### **Director of Support Services**

JESSICA KLEIN

### **Director of Operations**

DAWN WELSH

### **Director of Day Services**

RACHEL KOLLASCH, CTRS

### **Director of Nursing Services**

DR. CLAUDIA MOON

### **Director of Clinical Services**

JEN FRITSCH

### **Director of Development**

BARBARA MOYER



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**RICHCROFT**

*See the ability.*